



Cannabis Testing FAQs

1. Logistics
2. Data Quality and Accreditation
3. Methods and Matrices

1. LOGISTICS

Q. Where do I submit samples?

A. In beautiful British Columbia:
108 - 4475 Wayburne Drive
Burnaby, BC V5G 4X4

Q. How can I get my samples to you?

A. You can drop-off your samples IN PERSON at the address above, or you can ship them to us. We only ask that you label your samples clearly and ensure that your samples are tightly sealed. Please include a Cannabis Chain of Custody (COC) form with your samples. A copy of our Cannabis testing COC can be found here: <https://www.caro.ca/services/client-resources-faq/>.

Q. Do I need to have samples approved prior to shipping?

A. Nope! However, if you would like to discuss your samples, required volumes, etc. prior to submitting, we are always happy to clear up any questions you have.

Q. What is the fastest TAT you can provide, and what does it cost to get data that quickly?

A. How quickly do you need it?
Rush capabilities depend on the parameter being requested. Generally, we can report potency on a 1-day, and pesticides and/or metals on a 3-day TAT for an additional surcharge. For specific parameters and the associated maximum rush capacity/surcharges, please contact your Account Manager, or email cannabis@caro.ca.



2. DATA QUALITY AND ACCREDITATION

Q. Are you an accredited lab?

A. Yes. CARO holds a Health Canada License for Cannabis testing and is ISO17025 accredited by CALA.

Q. Have your methods been validated? Can I have a copy of your method validations?

A. Yes, and we would be happy to share our method validations once you have completed CARO's Non-Disclosure Agreement (NDA).

Q. Can we use our NDA instead?

A. If you have an internal NDA, please feel free to forward it to our team for review. We do prefer to use our NDA as it has been designed to address our specific situation and has been approved by our legal team. We are, however, happy to work with you to ensure that we are both comfortable with the level of security being practiced on both sides of the agreement.

Q. Can I provide the method validation information to Health Canada, after signing the NDA?

A. Yes.

Q. Do you have a quality agreement template?

A. Yes, it is available upon request.

3. METHODS AND MATRICES

Q. What methods do you use?

A. We use only validated methods, as accepted by Health Canada. This includes both EP and USP methods.

Q. Can I get a single report for each sample?

A. Yes, by default CARO will report one sample per report.

Q. What testing is done in-house? What testing do you subcontract?

A. CARO runs the entire Canadian Cannabis Regulations package in-house for flowers and oils. We are also able to process concentrates, distillates and some edibles. For other matrices and parameters please contact your Account Manager or cannabis@caro.ca. Although we are a full-service testing facility, CARO maintains a partnership with a secondary Health Canada Licensed laboratory to allow for all possible contingencies.

Q. How much sample do you require for each test?

A. We require 2 grams per chemical analysis and a minimum 45 grams for microbiology, depending on the method. Please refer to CARO's Cannabis Sampling Requirements document for more information, found here: <https://www.caro.ca/services/client-resources-faq/>.

Q. What edibles can you test?

A. Honey, hard candy, chocolate, baked goods, and Gummies.

Q. Why can't you test MY type of edible?

A. We validate specific edible matrices on an as-needed basis. If your edible is not on this list, it might just mean we haven't had it requested (you're a trailblazer!) If you have an edible matrix that you would like CARO to analyze, please give us a call – we love a new challenge.

Q. Can I test my water with you too?

A. Absolutely. CARO has been testing water and soil for over 30 years and would be happy to service as a one-stop-shop for all your analytical needs.